

AV DENTAL
2506 S. SEMORAN BLVD. ORLANDO, FL 32822 Phone 407-273-4100

Thank you for entrusting us with your dental care. In an effort to ensure optimal physician-patient relations, we request that you read, understand, and adhere to the following policies.

General Information:

Welcome to AV DENTAL. Dr. Myrna Rodriguez is a General Dentist. She graduated from "Recinto De Ciencias Medicas" from the University of Puerto Rico in 1983 and worked 15 years in her small city of Las Piedras serving the dental needs of her community. Dr. Rodriguez got married on 1987 with David Velazquez and had 3 boys: David Antonio, Carlos David and Erick David. In 1999, they moved to Orlando, Florida and she is serving our community here in AV Dental since September 2000. Here she provides General Dentistry to the whole family. She is always studying and learning new techniques to better serve you.

Initials

Office Hours and Appointments*:

Monday-Thursday: 9:00a.m.-5:00 p.m.

Friday: 9:00 a.m.-1:00p.m.

Closed for lunch daily from 1:00 p.m.-2:00 p.m.

*Office hours are subject to change

Appointments will be made by phone during office hours only. We provide "walk-in" appointments only if the schedule provides the time.

Our goal is to provide quality care in a timely fashion. To help us accomplish this goal, we request that you arrive 15 minutes before each scheduled appointment time so that you can complete required paperwork.

You must be present at your child's appointments.

Initials

Telephone Calls:

If you have a dental emergency and the office is closed please call 407-231-5499, and leave a short message with your phone number and name. Dr. Rodriguez will call you as soon as she can. If it is during the week, please call the regular line and speak with one of the employees. If your message goes to voicemail please be sure to provide the correct spelling of your name, reason for calling and the appropriate call back phone number. We can not make new appointments or cancellations with a message. You need to speak directly with the employees.

Initials

Missed or cancelled Appointments and Late Policy:

In order to best serve all of our patients, we must be notified of cancellations at least 24 hours (one full business day) prior to your scheduled appointment. Failure to do so will result as af "no show status". "No Show" will be required to submit payment of \$35.00 before scheduling another appointment. Failure to cancel a scheduled procedure 48 hours (2 full business days) prior to the procedure appointment will result in a \$75.00 charge. You will be required to submit a payment of \$75.00 before scheduling another procedure appointment or office visit. Repeated failure to keep scheduled appointments is indicative of noncompliance and is grounds for dismissal from the practice.

We understand that extenuating circumstances occasionally result in your arriving late for an appointment.

Unfortunately, that time cannot be recovered and if you are 15 minutes or more, late for your appointment, we may ask that you reschedule. We cannot give you another patient's appointment slot. If, however, there is an unfilled appointment, that time will be offered.

Initials

I agree to comply with the office policy as stated above.

Signature of Patient or Legal Guardian

Date